

# Harmony Pet Care Client Agreement

For myself, my heirs and any assigns, I hereby release Harmony Pet Care (HPC), its agents, officers, subcontractors, employees, animal parents, customers and potential customers of HPC from any and all liabilities for injuries to myself, my dog, or any other property of mine which arise in any way out of services and/or products provided by or as a consequence of my association with HPC. I acknowledge and understand that every dog reacts differently and that animals, by nature are unpredictable.

Dogs and animals may, without warning, bite or cause injury to humans and other dogs. I acknowledge and understand that there are certain risks involved in participating in day care, including but not limited to dogfights, dog bites to humans or other dogs and the transmission of disease.

In the case of emergency or for the use of the Canine Cab services, I recognize the risks of injury that accompany said transport and acknowledge that this RELEASE is being relied upon by HPC to permit transport of my pet to and from HPC or any other necessary location. Furthermore, I accept any and all conditions, rules and regulations promulgated by HPC associated with the activities, use of the facilities and transport, and hereby agree to comply with them.

## Read and initial each box below:

- Dogs not familiar with HPC may experience separation anxiety when apart from their human companions.
- Dogs not regularly exposed to the level of activity at HPC may feel the discomfort of sore muscles, sore joints and fatigue.
- Dogs not regularly exposed to outside activity or play on hard surfaces may experience sore paws, blisters, bruises or abrasions on the feet (Raw Paw).
- Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. These dogs are at higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, behavior problems and/or acting out.
- Dogs at play during the regular day care do get dirty. Dogs with longer hair can get matted from the level of activity at day care.
- Baths and brush outs can be requested and scheduled.
- Excessively long toenails may cause injury. You will be notified if your dog's nails are too long. If, at your next visit, the nails have not been trimmed, HPC will have them trimmed at parent's expense.
- I understand the extra risks my puppy has of contracting disease or illness by entering the day care program without being fully vaccinated.
- Water is available at all times; however, your dog may still be thirsty after day care. Be aware of their water intake as excessive amounts may cause an upset stomach or other problems.
- Dramatic changes in food and/or food quality may cause upset stomachs, diarrhea, and/or colitis.
- Any behavior deemed dangerous or inappropriate by HPC may result in dismissal from the program.
- I agree to pay for all services due at the time they are rendered. I understand any unpaid fees by me will be sent to collections and I will be responsible for all collections and legal fees incurred by such actions taken.
- I understand and agree that in admitting my dog(s) into HPC, HPC has relied on my representation that my dog(s) have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
- I certify that my dog(s) is/are in good health and has/have not been ill with any communicable disease within the last 30 days.
- I have read and understand the HPC "Rules and Regulations."
- I understand HPC staff give all pets involved in any type of incident a cursory examination, however, HPC is not liable for the location, treatment or diagnosis of any injuries incurred on our premises. It is recommended you check your dog further or seek treatment for your pet by a licensed veterinarian at your discretion and cost.
- At Harmony Pet Care, photographs may and will be taken of the facility, dogs and staff on a regular basis for use in advertising the services provided by HPC. I hereby give my permission to copyright and/or use, reuse and/or publish or post pictures of me and/or my pet in color or black and white made through any media by HPC for their purpose, including, but not limited to, the use in print material, electronic media or internet usage. I waive my right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the photographs.

I, \_\_\_\_\_ grant HPC and/or its selected agents full power of decision concerning the care and well being of our dog(s). Should any medical emergency arise, it is agreed that HPC or its selected agents can and will make any needed decision concerning medical treatment and choice of care given up to \$\_\_\_\_\_.

With my signature below, I accept exclusive and sole responsibility (financial and otherwise) for these and all other risks and release HPC of all liability, no matter the cause.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Witness: \_\_\_\_\_

[www.harmonypet.com](http://www.harmonypet.com)